J.R. Thompson

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Employment History

RIGHTPOINT (rightpoint.com) – CHICAGO, IL – FEB '10 - PRESENT (9 yrs 4 mos)

Digital agency specializing in public websites, mobile applications, and digital workspaces

Director, Digital Operations Services Dev National Practice Lead JAN '19 - PRESENT
National practice lead reporting to the SVP of Digital Operations Services. Responsible for scaling services and delivery, team member growth, delivery of all DigOps development work, sales support, and serving on the leadership team for the DigOps business unit.

- Oversaw expansion of development team from 30 to 40 full time developers
- Lead design and roll out of a new service offering for native mobile application support
- Lead business unit effort to modernize all support processes (spanning development, infrastructure, management, and quality assurance)
- Drove practice revenue growth to 50% yoy with a monthly average of 25% above target.

Senior Solutions Architect (Digital Operations Services) JULY '16 - JAN '19
- Oversaw development efforts for multiple, high profile/risk clients
- Served as the escalation point for all DigOps development engagements nationally
- Designed and lead roadmap for team operational maturity
- Lead build out of geo-centric delivery model to scale out development team while expanding from 7 to 30 full time developers in 5 national offices, and 1 international office.
- Lead the DigOps team to a 20% increase in yoy revenue in consecutive years.

Solutions Architect (Managed Services) JAN '15 - JULY '16
- Architected and lead development for a native iOS app for a leading national home inspection company
- Lead the migration of the public websites for two sister Forbes Global 2000 companies from an on-prem environment to the Rackspace cloud platform.

Senior Consultant (Managed Services) FEB '10 - JAN '15
- Day to day ASP.NET, Sharepoint, and Sitecore support developer.
- Lead development effort to overhaul a client's core line of business application to eliminate 5 years of technical debt and to improve the user experience.

KCTCS (kctcs.edu) – VERSAILLES, KY – OCT '09 - FEB '10 (5 mos)

Web Developer - SharePoint, Sitecore

THOROUGHBRED TIMES – LEXINGTON, KY – AUG '07 - SEPT '09 (2 yrs 2 mos)

Applications Developer - ASP.NET, SQL Server

ARTEMETRIX – LEXINGTON, KY – MAY '07 - JULY '07 (3 mos)

Contract Web Developer - ASP.NET, SQL Server

API/TRANSDIGITAL – LEXINGTON, KY – NOV '03 - APR '07 (3 yrs 6 mos)

Web Developer - ASP.NET, SQL Server, Oracle

Education

UNIVERSITY OF KENTUCKY – LEXINGTON, KY – AUG '99 - MAY '03

- Bachelor of Science: Computer Science
- Bachelor of Science: Physics

Tech Skills

PROFICIENT

Languages
- C#
- Objective-C
- HTML
- JavaScript
- CSS
- SQL
- XML/XSL

Platforms
- ASP.NET
- ASP MVC
- iOS
- IIS
- SQL Server
- SharePoint
- Sitecore

Tools
- Visual Studio
- Xcode
- Instruments
- Azure DevOps
- Git
- Fiddler
- Atlassian Suite

FAMILIAR
- jQuery
- SharePoint Designer
- Swift
- macOS
- iTunes Connect
- PowerShell
- NuGet
- CocoaPods
- Azure
- Grunt
- Bootstrap